

# HMGS Chile Ltda.'s General Terms & Conditions for Freight Forwarding Services.

By acceptance of this any HMGS Chile Itda. service proposal, the customer accepts all terms and conditions herein stated.

HMGS CHILE Ltda. undertakes its business under the "FIATA Model Rules for Freight Forwarding Services" of FIATA (International Federation of Freight Forwarder's Associations) and the HMGS Chile Ltda.'s "Additional Terms and Conditions" here in the bellow paragraph detailed.

# Based on the FIATA RULES FOR FREIGHT FORWARDING SERVICES

## PART I

## **GENERAL PROVISIONS**

#### 1. Applicability

1.1.

These **Rules** apply when they are incorporated, however this is made, in writing, orally or otherwise, into a contract by referring to the **FIATA** Model **Rules** for Freight Forwarding Services.

1.2.

Whenever such reference is made, the parties agree that these **Rules** shall supersede any additional terms of the contract, which are in conflict with these Rules, except insofar as they increase the responsibility, or obligations of the Freight Forwarder.

## 2. Definitions

2.1.

Freight Forwarding Services means services of any kind relating to the carriage, consolidation, storage, handling, packing or distribution of the Goods as well as ancillary and advisory services in connection therewith, including but not limited to customs and fiscal matters, declaring the Goods for official purposes, procuring insurance of the Goods and collecting or procuring payment or documents relating to the Goods.

2.2.

Freight Forwarder means the person concluding a contract of Freight Forwarding Services with a Customer.

2.3.

Carrier means any person actually performing the carriage of the Goods with his own means of transport (performing Carrier) and any person subject to carrier liability as a result of an express or implied undertaking to assume such liability (contracting Carrier). 2.4.

Customer means any person having rights or obligations under the contract of Freight Forwarding Services concluded with a Freight Forwarder or as a result of his activity in connection with such services.

2.5.

Goods means any property including live animals as well as containers, pallets or similar articles of transport or packaging not supplied by the Freight Forwarder.

2.6.

SDR means a Special Drawing Right as defined by the International Monetary Fund.

2.7.

Mandatory Law means any statutory law the provisions of which cannot be departed from by contractual stipulations to the detriment of the Customer.

2.8.

In writing includes telegram, telex, telefax or any recording by electronic means.

2.9.

Valuables means bullion, coins, money, negotiable instruments, precious stones, jewellery, antiques, pictures, works of art and similar properties.

2.10.



Dangerous Goods means Goods, which are officially classified as hazardous as well as Goods, which are or may become of a dangerous, inflammable, radioactive noxious or damaging nature.

### 3. Insurance

The Freight Forwarder will effect no insurance, except upon express instructions given in writing by the Customer. All insurances effected are subject to the usual exceptions and conditions of the Policies of the Insurance Company or Underwriters taking the risk. Unless otherwise agreed in writing the Freight Forwarder shall not be under any obligation to effect a separate insurance on each consignment, but may declare it on any open or general Policy held by the Freight Forwarder.

#### 4. Hindrances

If at any time the Freight Forwarder's performance is or is likely to be affected by any hindrance or risk of any kind (including the conditions of the Goods) not arising from any fault or neglect of the Freight Forwarder and which cannot be avoided by the exercise of reasonable endeavor, the Freight Forwarder may abandon the carriage of the Goods under the respective contract and, where reasonably possible, make the Goods or any part of them available to the Customer at a place which the Freight Forwarder may deem safe and convenient, whereupon delivery shall be deemed to have been made, and the responsibility of the Freight Forwarder in respect of such Goods shall cease.

In any event, the Freight Forwarder shall be entitled to the agreed remuneration under the contract and the Customer shall pay any additional costs resulting from the above-mentioned circumstances.

## 5. Method and route of transportation

The Freight Forwarder shall carry out his services according to the Customer's instructions as agreed. If the instructions are inaccurate or incomplete or not according to contract, the Freight Forwarder may at the risk and expense of the Customer act as he deems fit.

Unless otherwise agreed, the Freight Forwarder may without notice to the Customer arrange to carry the Goods on or under deck and choose or substitute the means, route and procedure to be followed in the handling, stowage, storage and transportation of the Goods.

# PART II

# THE FREIGHT FORWARDER'S LIABILITY

#### 6. The Freight Forwarder's liability (except as principal)

6.1. Basis of liability

### 6.1.1. The Freight Forwarder's duty of care

The Freight Forwarder is liable if he fails to exercise due diligence and take reasonable measures in the performance of the Freight Forwarding Services, in which case he, subject to Art.8, shall compensate the Customer for loss of or damage to the Goods resulting from breach of his duty of care.

#### 6.1.2. No liability for third parties

The Freight Forwarder is not liable for acts and omissions by third parties, such as, but not limited to, Carriers, warehousemen, stevedores, port authorities and other freight forwarders, unless he has failed to exercise due diligence in selecting, instructing or supervising such third parties.

#### 7. The Freight Forwarder's liability as principal

# 7.1. The Freight Forwarder's liability as Carrier

The Freight Forwarder is subject to liability as principal not only when he actually performs the carriage himself by his own means of transport (performing Carrier), but also if, by issuing his own transport document or otherwise, he has made an express or implied undertaking to assume Carrier liability (contracting Carrier). However, the Freight Forwarder shall not be deemed liable as Carrier if the Customer has received a transport document issued by a person other than the Freight Forwarder and does not within a reasonable time maintain that the Freight Forwarder is nevertheless liable as Carrier.



## 7.2. The Freight Forwarder's liability as principal for other services

With respect to services other than carriage of Goods such as, but not limited to, storage, handling, packing or distribution of the Goods, as well as ancillary services in connection therewith, the Freight Forwarder shall be liable as principal:

- 1. When such services have been performed by himself using his own facilities or employees or
- 2. If he has made an express or implied undertaking to assume liability as principal.

7.3. The basis of the Freight Forwarder's liability as principal

The Freight Forwarder as principal shall, subject to Art. 8, be responsible for the acts and omissions of third parties he has engaged for the performance of the contract of carriage or other services in the same manner as if such acts and omissions were his own and his rights and duties shall be subject to the provisions of the law applicable to the mode of transport or service concerned, as well as the additional conditions expressly agreed or, failing express agreement, by the usual conditions for such mode of transport or services.

## 8. Exclusions, assessment, and monetary limits of liability

#### 8.1. Exclusions

The Freight Forwarder shall in no event be liable for:

1. Valuables or Dangerous Goods unless declared as such to the Freight Forwarder at the time of the conclusion of the contract,

- 2. loss following from delay unless expressly agreed in writing,
- 3. indirect or consequential loss such as, but not limited to, loss of profit and loss of market.
- 8.2. Assessment of compensation

The value of the Goods shall be determined according to the current commodity exchange price or, if there is not such price, according to the current market price or, if there is no commodity exchange price or current market price, by reference to the normal value of the Goods of the same kind and quality.

#### 8.3. Monetary limits

8.3.1. Loss of or damage to the Goods

The provisions of Art. 7.3. notwithstanding, the Freight Forwarder shall not be or become liable for any loss of or damage to the Goods in an amount exceeding the equivalent of 2 SDR per kilogram of gross weight of the Goods lost or damaged unless a larger amount is recovered from a person for whom the Freight Forwarder is responsible. If the Goods have not been delivered within ninety consecutive days after the date when the Goods ought to have been delivered, the claimant may, in the absence of evidence to the contrary, treat the Goods as lost.

#### 8.3.2. Limitation of liability for delay

If the Freight Forwarder is liable in respect of loss following from delay, due to the Freight Forwarder has expressly accepted this situation, such liability shall be limited to an amount not exceeding the remuneration relating to the service giving rise to the delay.

### 8.3.3. Other type of loss

The provisions of Art. 7.3. Notwithstanding, the Freight Forwarder's liability for any type of loss not mentioned in 8.3.1. and 8.3.2. shall not exceed the total amount of the equivalent of 2 SDR per kilogram of gross weight of the Goods lost or damaged, for each incident unless a larger amount is received from a person for whom the Freight Forwarder is responsible.

#### 9. Notice

9.1.

Unless notice of loss of or damage to the Goods, specifying the general nature of such loss or damage, is given in writing to the Freight Forwarder by the person entitled to receive the Goods when they are handed over to him, such handing over is prima facie evidence of the delivery of the Goods in good order and condition. Where such loss or damage is not apparent, the same prima facie effect shall apply if notice in writing is not given within 6 consecutive days after the day when the Goods were handed over to the person entitled to receive them.



With respect to all other loss or damage, any claim by the Customer against the Freight Forwarder arising in respect of any service provided for the Customer or which the Freight Forwarder has undertaken to provide shall be made in writing and notified to the Freight Forwarder within 14 days of the date upon which the Customer became or should have become aware of any event or occurrence alleged to give rise to such claim. Any claim not made and notified as aforesaid shall be deemed to be waived and absolutely barred except where the Customer can show that it was impossible for him to comply with this time limit and that he has made the claim as soon as it was reasonably possible for him to do so.

## 10. Time bar

The Freight Forwarder shall, unless otherwise expressly agreed, be discharged of all liability under these **Rules** unless suit is brought within 9 months after the delivery of the Goods, or the date when the Goods should have been delivered, or the date when failure to deliver the Goods would give the consignee the right to treat the Goods as lost.

With respect to other loss than loss of or damage to the Goods the 9 months period should be counted from the time when the failure of the Freight Forwarder giving right to the claim occurred.

#### 11. Applicability to actions in tort

These **Rules** apply to all claims against the Freight Forwarder whether the claim be founded in contract or in tort.

#### 12. Liability of servants and other persons

These **Rules** apply whenever any claim is made against a servant, agent or other person the Freight Forwarder engaged for the performance of the service (including any independent contractor) whether such claims are founded in contract or in tort, and the aggregate liability of the Freight Forwarder and such servants, agents or other persons shall not exceed the limit applicable to the service concerned as expressly agreed between the Freight Forwarder and the Customer or following from these **Rules**.

#### PART III

#### THE CUSTOMER'S OBLIGATIONS AND LIABILITY

### 13. Unforeseen circumstances

In the event that the Freight Forwarder, in case of unforeseen circumstances, acts in the best interest of the Customer extra costs and charges have to be borne by the Customer.

#### 14. No set-off

All monies due shall be paid without any reduction or deferment on account of any claim, counter-claim or set-off.

#### 15. General lien

The Freight Forwarder shall, to the extent permitted by the applicable law, have a general lien on the Goods and any documents relating thereto for any amount due at any time to the Freight Forwarder from the Customer including storage fees and the cost of recovering same, and may enforce such lien in any reasonable manner which he may think fit.

### 16. Information

The Customer shall be deemed to have guaranteed to the Freight Forwarder the accuracy, at the time the Goods were taken in charge by the Freight Forwarder, of all particulars relating to the general nature of the Goods, their marks, number, weight, volume and quantity and, if applicable, to the dangerous character of the Goods, as furnished by him or on his behalf.

#### 17. Duty of indemnification



### 17.1. General duty of indemnification

Except to the extent that the Freight Forwarder is liable according to the provisions of Part II, the Customer shall indemnify the Freight Forwarder for all liability incurred in the performance of the Freight Forwarding Services.

## 17.2. Duty of indemnification in respect of General Average

The Customer shall indemnify the Freight Forwarder in respect of any claims of a General Average nature which may be made on him and shall provide such security as may be required by the Freight Forwarder in this connection.

# 18. The Customer's liability

The Customer shall be liable to the Freight Forwarder for all loss or damage, costs, expenses and official charges resulting from the Customer's inaccurate or incomplete information or instructions or the handing over by the Customer or any person acting on his behalf to the Freight Forwarder, or to any other person to whom the Freight Forwarder may become liable, of Goods having caused death or personal injury, damage to property, environmental damage or any other type of loss.

## **PART IV**

## DISPUTES AND MANDATORY LAW

#### **19. Jurisdiction and applicable law**

Unless otherwise agreed, actions against the Freight Forwarder may be instituted only in the place where the Freight Forwarder has his principal place of business and shall be decided according to the law of the country of that place.

#### 20. Mandatory Law

These **Rules** shall only take effect to the extent that they are not contrary to the mandatory provisions of international conventions or national law applicable to the Freight Forwarding Services.

#### HMGS Chile Ltda.'s ADDITIONAL GENERAL TERMS & CONDITIONS

**INFORMATION**. All HMGS Chile Ltda.'s proposals are based on the information provided at the time of quoting and are subject to final confirmation of all weights and dimensions and equipment availability at time of booking. The proposal is subject to receiving drawings identifying center of gravity. All HMGS Chile Ltda.'s proposals / quotations are based on cargo being loaded on the centerline of truck / rail car, rail approval / clearances, appropriate tie-down points, current rates of exchange / vessel and or equipment availability at time of booking.

**INSURANCE**. Inland on carriage liability within Chile is limited by mode of transport. The limitation for the inland transportation is: up to UF 200 per truck. UF means "Unidades Fiscales" and is a dally value published by the Chilean Government. For cargoes in transit to / from Bolivia, Peru, Uruguay and Argentina, cargo MUST be insured by clients against all risk and the Insurance Company, must insert an especial clause within the original Insurance Policy, expressly excluding the liability of the transportation companies in the terms and conditions considered in the Laws of the mentioned Countries, especially stating the name of HMGS Chile Itda. and its sub-contractors (wording available upon request). Insurance policy with this exclusion has to be presented before starting with the works and hiring the services on firm.

**RATES**. All HMGS Chile Ltda.'s proposals / quotation are based on today's tariff's and rates of exchange. Unless otherwise specified regular rates are valid for 30 days, thereafter subject to verification of pricing.

**CONFIDENTIALITY**. The information published in this document is proprietary. By accepting this information, clients warrant that will treat it as confidential. Client will not disclose it to any persons other than those in their organization who are engaged in activities related directly to the project or service without prior written approval.



**PACKAGING**: Unless otherwise specified all cargoes to be fully stackable and suitably marked and packed for ocean, air and or inland transportation in accordance with International Standards for each mode of transport. All wooden Packaging material must meet ISPM 15 requirements and must be so marked. For any additional information please refer to https://www.ippc.int

**LIFTING EQUIPMENT / DRAWINGS**: Any special required spreaders or lifting frames not already on board the vessel shall be supplied by clients. For all pieces weighing in excess of 15 metric tons or with length in excess of 12 mts, the clients must provide proper lifting / lashing instructions and transport drawings at the time of firm booking. No liability to be accepted by Freight Forwarder if these instructions were not provided on time and manner.

ACCESS to SITES: Unless otherwise specified all HMGS Chile Ltda.'s proposals consider that all access to the site are completely free, without any kind of obstacles or geometric limitations, as well as that the floors / roads are strong enough for the intended operation / transportation. Trucks and modules will proceed as close to the final point of discharge is reasonable and possible to reach. In case of any obstacle final place of discharging cannot be reached clients will immediately confirm an alternative point of discharge. Detention on trucks / modules will start to count as soon as they are stopped due any of these circumstances.

**DETENTION**: Unless otherwise specified, all HMGS Chile Ltda.'s proposals consider that detention charges on trucks or vessel and or aircrafts, to be in client's account.

**SECURING**: Cargo is to be secured to trucks to vessels and or to aircrafts as per HMGS CHILE Ltda. satisfaction. The time and expense of additional securing required by the clients or clients' surveyor beyond that required by the HMGS Chile Ltda. shall be for the client's account. - Cylindrical or round pieces or unpacked pieces that are irregular in shape or unstable, such as boilers, cylinders, tanks, reels, boats, should be presented for shipment resting on seaworthy cradles or crates to grant the necessary stability during their transportation.

**FREIGHT BASIS**: Freight is deemed earned prorate as cargo is booked and reserved, discountless and non-returnable, whether vessel and/or cargo lost or not lost. Freight is calculated on the total sum of the weight (MT) or measure of cargo as determined on a "piece by piece" basis. In case the freight rate is based on lumpsum amount, and the client delivers cargo in excess of what has been specified on the booking note, the carrier is entitled to the lumpsum freight agreed plus any additional freight based on a prorate basis (unless otherwise agreed elsewhere).

**PAYMENT TERMS**: Unless otherwise specified, port, freights, packaging, storages and all services and any additional charge to be paid within 5 days after invoice is received by client. All payments will be considered duly paid just once they were received into HMGS CHILE Ltda's nominated bank account without any discount.

**EXCLUDED CHARGES**: Unless otherwise specified custom clearances, duties, rights and or taxes on cargo and / or freight to be for client's account. Unless otherwise specified VAT are not included into the offered rates of all HMGS Chile Ltda.'s proposals. In case VAT is applicable, then it has to be added to the rates presented in the proposals.

B/L'S – CRT / MIC - TERMS: subject to terms and conditions stated into HMS CHILE Ltda 's document.

**DOCUMENTATION REQUIRED**: Merchant/Shippers/Clients to supply all needed documentation (B/L masters, packing lists, etc.) sufficiently prior to the cargo loading. Any fines, penalties or other cost resulting from inaccurate or late presentation of documents will be for client's account. If client's fails to comply or loading is prohibited by Customs of any of the Countries involved into the intended transportaion, deadfreight charges may apply. For hazardous cargoes, all hazardous information must be received prior to cargo delivery to terminal. Unless otherwise specified, hazardous cargo surcharges to apply.